**SDEVEN Software Development & Engineering Methodology** 

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# Administrative policies (SDEVEN.10-ADM)

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This procedure describes the **roles used in software development organizational structure**. Roles are presented by software engineering *activity domain* and are not related only to software code development activity.

Also procedure presents VERY BRIEFLY some other aspects and issues regarding:

- projects and teams organization in software engineering process, aspects as seen from staffing perspective
- working technical environments required for a good software production process
- some things ref escalation procedures and practices just to be known that they exists and are part of the process...

## Staffing roles and responsibilities

### **Testing**

• funt functional tester - test the system from a functional perspective

- scat external standards compliance tester / auditor check the system declared external standards for
  compliance at least minimum mandatory requirements; a;so check if standard is still active, used at least as
  best practices and relevant for system
- **isat** *internal standards tester* / *auditor* check if the system is compliant with company applicable and relevant standards
- sect security tester check for system security according to usual practices, known / usual attacks and vulnerabilities

For supplementary detailes ref test types see 25-SYTEST procedure, "Test types" section.

### Infrastructure systems administration

- radm repository admin assures the project Git repository(es) are up to date, clean, can be accessed by team, current maintenance (for example merges that should be made remotely because of large data volumes to repull) and periodic maintenance (git clean, drop unnecessary commits, etc)
- dadm dev infra admin assure the work environments infrastructure for a project:
  - · development environments,
  - · testing environments,
  - · qa environments,
  - · production environment first creation,
  - · live demo machines,
  - any other ad-hoc required environments

for their installation, cloning, backup, making iso images, availability (from different locations according to needs), security issues, and so on

### Product & project management

- prm product manager:
  - · assure the system is developed according to roadmap and company strategy
  - check that a version from roadmap is completely and well defined and is relevant for market and as current best practices
  - · checks financial aspects of projects
- **pqm** project technical compliance tester & auditor check if a version that is intended to be released is completed and cabe released (for documentation, migrations, procedures, release notes, and so on)
- **ptm** *project team manager, leader* assure operations management from technical point of view (aka team leading)
- pm project manager this does bot need details here

### Development and research

- · dev developers assure code, programs, scripts etc writing
- sen software engineers assure technical organization, design, architectures, toolstacks, practices, patterns
- ban analysts assure understanding of targeted information domains, elaborate functional testing strategy plans
- rad researchers assure discovery and usage strategies for technical market (best) practices and patterns; elaborate methods for different technologies usage, elaborate integration strategies
- twr technical writer write and check technical documentation

### Projects and teams organization

### Project aspects

A project is officially started through a management decision. This could be an informal one, but for a *clear* team allocation, budget, stuff nomination, etc, a written document published internally is preferred.

Basically projects can be normal / **standard** ones (ie, with standard classification rules) or **classified** with more strict rules regarding access to their information.

Other normal taxonomy establish projects as **internal** (for internal company use or for research) or **external** for those being a target beneficiary of project results.

### Team aspects

Teams are dynamically allocated per projects as needed. (**DYNAMIC ALLOCATION**) Any member allocated a time frame on a project will follow (in that time frame) the specific project rules and organization. (**STATIC ALLOCATION**) Out of allocation time frame will follow the fixed / administrative pattern.

### Applicable procedures

For a detailed description of project management policies refer the applicable Project Management Methodology.

## Working technical environments

Working environments can be classified as:

- development usually on personal computer, but could be situations where one or more development servers
  are needed especially for remote work, operating system issues, processing power, testing on more "real"
  machines, etc
- test (aka QA-envs) for testing issues, regardless by which members are (to be) done
- production systems also for testing issues but used in final stages, just before committing work to client users.

  These environments should be as much as possible very appropriate to a real machine that exists in current use

at client

For supplementary detailes ref working environments see 25-SYTEST procedure, "Testing and working environments" section.

## Escalation procedures and practices

From this perspective a software project should be seen like any other project. Therefore is anything special than normal procedures used in *Project Management Methodology*.

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